

**In order to get the longest life and most enjoyment out of your new screen system, please follow these simple guidelines.**



**1. PROTECTION:** The best way to avoid potentially damaging elements (sun exposure, dirt, airborne debris) and accidental impact, we suggest you keep your screen retracted in its protective housing when not in use.



**2. OPERATION:**

**A) Retractable:** Firmly grip the handle and pull the screen across the opening until magnet(s) engage securely. To open, gently push handle outward (on exterior-mounted units) while simultaneously pulling away from the strike plate. Avoid letting the screen retract back on its own.

**B) Motorized Roll-Up:** Always monitor your screen during downward operation. In the event the weight bar "hangs up" for any reason, (comes in contact with an obstacle, excessive wind pressure, lack of lubrication, etc.), stop the motor immediately. Otherwise, the mesh may re-wrap itself around the roller, which could result in damage to your unit.



**3. CLEANING:** Wipe, brush or vacuum any buildup of debris in the tracks on a monthly basis. Screen fabric can be wiped clean with a soft brush or cloth soaked in a solution of 1 part dish soap (Dawn) in 3 parts clean water (add 1 part bleach if mildew is present).



**4. LUBRICATION:** Using a NON-PETROLEUM-based silicone spray, lubricate the tracks as follows: Motorized Roll-Up Screens = Monthly; Manual Retractable Screens = Quarterly. WD-40 is NOT recommended.



**5. WIND PRESSURE:**

**A) Retractable:** It is not unusual for the mesh to temporarily move out of the tracks when wind pressure exceeds the factory-set spring tension. Slowly retract the screen until the mesh re-enters the tracks. You may also need to reduce the cross-ventilation by partially closing off other open doors / windows.

**B) Motorized Roll-Up:** It is recommended to keep screen rolled up during high winds or unfavorable weather conditions. If operation in such conditions is necessary, be prepared to assist the screen by lightly pulling down on the weight bar during downward movement or pulling up if motor struggles to raise the screen during upward movement.



**6. IMPACT:**

**A) Retractable:** "Eye-catcher" decals have been applied to the mesh to help avoid accidental impact. In the event of impact, carefully operate the unit and check the mesh for wrinkles or tears.

**B) Motorized Roll-Up:** "Eye-catcher" decals have been applied to the mesh to help avoid accidental impact. For garage applications, it is highly recommended you roll your screen up before lowering your garage door to minimize the risk of vehicle impact. In the event of impact, assess any damage and contact Clear View Miami for service.



**7. SERVICE:** Most manufacturer's warranties generally only cover the cost of parts. Therefore, all service work is subject to a nominal trip charge plus labor. Call our office for current rates.

**Screen Care Guide**

**Servicing South Florida, the Keys and the Caribbean**

**1-888-425-8439**